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March 30, 2020

Weekly Update to Members of Pacific Coast Fishermen's Mutual Marine Insurance Company regarding COVID -19

This notice is to provide an update for members regarding Mutual Marine's continued response to COVID -19.

During this time, Mutual Marine continues to follow the guidance of The BC Provincial Health Services Authority (PHSA) and the BC Centre for Disease Control (BCCDC).

At this time, most of our staff continue to work remotely and our survey and non-essential inspection programs remain on hold.

Mutual Marine staff remain available by email, through our regular office telephone numbers and individual cell phones. Further information on reaching staff is available in your current Members' Handbook.

We realize that during these uncertain times, some members may require longer to make their premium payments. Our typical terms are that renewal payments are due within the 60 days following the policy renewal date. If any member requires longer to pay their renewal, please contact our office and we will assist you with that as best we can.

Effective Monday, March 30, 2020 and until further notice, we will not be accepting insurance premium payments in cash. All other payment methods remain in effect – cheque, online banking payment through select financial institutions, and Interac e-transfer. Call the office should you require further advice on this.

Regarding our upcoming Annual General Meeting on April 22, 2020, we are currently developing alternative plans for holding our AGM. Details will be delivered to all members by regular mail in the coming days and weeks.

These are unusual times, and we thank you for your continued understanding as we work in these new ways.

We continue to encourage everyone to follow the regularly updated PHSA & BCCDC statistics and press statements which are available at:

<http://www.bccdc.ca/health-info/diseases-conditions/covid-19/case-counts-press-statements>

Sincerely,

Pacific Coast Fishermen's Mutual Marine Insurance Company



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March 23, 2020

Weekly Update to Members of Pacific Coast Fishermen's Mutual Marine Insurance Company regarding COVID -19

This notice is to provide an update for members regarding Mutual Marine's continued response to COVID -19.

During this time, Mutual Marine continues to follow the guidance of The BC Provincial Health Services Authority (PHSA) and the BC Centre for Disease Control (BCCDC).

Effective Monday, March 16, 2020 Mutual Marine took steps to ensure compliance with social distancing requirements by moving most staff to a remote work model. We continue to minimize our in-person staff attendance at our office in Burnaby with most staff working remotely. Also, we are not currently proceeding with in-person vessel survey and inspection operations. During this time, Mutual Marine staff remain available to meet members' needs and we encourage you to reach out if you have any questions or inquiries about your insurance coverages. Staff will be reachable by email, through our regular office telephone numbers and individual cell phones. Further information on reaching staff is available in your current Members' Handbook.

We also realize that during these uncertain times, some members may require longer to make their premium payments. Our typical terms are that renewal payments are due within the 60 days following the policy renewal date. If any member requires longer to pay their renewal, please contact our office and we will assist you with that as best we can.

These are unusual times, and we thank you for your continued understanding as we work in these new ways.

We continue to encourage everyone to follow the regularly updated PHSA & BCCDC statistics and press statements which are available at:

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Notice to Members of Pacific Coast Fishermen's Mutual Marine Insurance Company regarding COVID -19

Things remain dynamic as the world, our province and our communities navigate the developing pandemic related to Novel Coronavirus COVID-19. Our hearts go out to all those affected.

During this time, Mutual Marine continues to follow the guidance of The BC Provincial Health Services Authority (PHSA) and the BC Centre for Disease Control (BCCDC). The proactive measures recommended by these organizations are tailored to the situation here in BC and take into account the findings and recommendations of local, federal and global expert teams.

Effective Monday, March 16, 2020 Mutual Marine is also taking additional steps to improve the health and safety of our staff, directors, members, colleagues and fellow British Columbians. We are minimizing our in-person staff attendance at our office in Burnaby and our in-person meetings with members. During this time, the office will remain open and functioning, with most staff working remotely. While working remotely, staff will be reachable by email and through our regular office telephone numbers. We will continue to be available to meet members' insurance needs.

These are unusual times, and we thank you for your understanding as we work under this temporary new model. If you have any questions for us related to your insurance, please feel free to reach out.

We also encourage everyone to follow the regularly updated PHSA & BCCDC statistics and press statements which are available at:

<http://www.bccdc.ca/health-info/diseases-conditions/covid-19/case-counts-press-statements>

Sincerely,

Pacific Coast Fishermen's Mutual Marine Insurance Company